Notice of Status Change (NSC) – Last-Time-Buy (LTB), End-of-Software-Support (EOSW) and End-of-Life (EOL) for the L250 and L350 thin client

NComputing hereby announces the Last-Time-Buy (LTB), End-of-Software-Support(EOSW) and End-of-Life (EOL) schedule for the L250 and L350 thin client. The corresponding dates are June 30, 2023 (LTB), December 31, 2026 (EOSW) and March 31, 2027 (EOL).

All versions of the device firmware for the L250 and L350 thin clients are also affected by this announcement and will follow the same EOSW and EOL schedules.

Table 1 lists the affected products for this LTB, EOSW and EOL announcement together with options for any replacement products. Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1:   Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Product
L250, L350	L400

Table 2:   End-of-Life Milestones and Dates for L250 and L350

Milestone	Definition	Date
Last Time Buy (LTB) Date	This is the date when the affected products will no longer be available for purchase by NComputing's channel partners.	June 30, 2023
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	December 31, 2026
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software, hardware and firmware components of the affected products become obsolete immediately.	March 31, 2027

Additional Information

Q: Can I continue to use the affected products after the EOL date?

A: Yes, all products (software and hardware) that are affected by this notice will continue to operate normally even after the EOL date for that product has passed. However, NComputing will not provide product updates, support or service for that product after the EOL date has passed.