Notice of Status Change (NSC) – Last-Time-Buy (LTB), End-of-Software Support (EOSW) and End-of-Life (EOL) for the X550 desktop virtualization kit

NComputing hereby announces the Last-Time-Buy (LTB) for channel partners, End-of-Software Support (EOSW) and End-of-Life (EOL) dates for the X550 desktop virtualization kits. The last day to purchase X550 by NComputing's channel partners is June 30, 2017. NComputing will cease all software support on June 30, 2017, End-of-Life the product and cease all hardware and warranty support on June 30, 2020.

All versions of the vSpace Server software that provide desktop virtualization for the X550 desktop virtualization kit are also affected by this announcement and will follow the same EOL schedule. The latest affected versions of vSpace Server for the X550 are:

- vSpace Server 6.2.7.2 for Windows Multipoint Server 2011, Windows Server 2008 R2, Windows 7
- vSpace Server 5.2.4.2 for Windows Server 2008 and Windows Vista
- vSpace Server 4.4.11.1 for Windows XP and Windows Server 2003
- vSpace Server X-3.1.5.4 for Ubuntu 10.04
- vSpace Server X-3.3.5 for Ubuntu 14.04

Table 1 lists the affected product(s) for this EOL announcement together with options for any replacement product(s). Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1: Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Products
X550 with vSpace Server 6.2.7.2 for Windows	L300, L350, MX100
X550 with vSpace Server 5.2.4.2 for Windows	L300, L350, MX100
X550 with vSpace Server 4.4.11.1 for Windows	L300, L350, MX100
X550 with vSpace Server X-3.1.5.4 for Ubuntu 10.04	L300, L350, MX100
X550 with vSpace Server X-3.3.5 for Ubuntu 14.04	L300, L350, MX100

Table 2: End-of-Life Milestones and Dates for the X550

Milestone	Definition	Date
Last Time Buy (LTB) Date	This is the date when the affected products will no longer be available for purchase by NComputing's channel partners.	June 30, 2017
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	June 30, 2017
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software, hardware and firmware components of the affected products become obsolete immediately.	June 30, 2020

Additional Information

Q: What vSpace Server release(s) for the X550 will continue to be supported after the End-of-Life date?

A: As of June 30, 2017, NComputing will provide Basic Support for the vSpace Server versions detailed in Tables 1 and 2 above. No further releases of the vSpace Server for the X550 are planned.