NComputing™

Notice of Status Change (NSC) - End-of-Life (EOL) for N-Series Firmware 1.1.1 and Earlier Releases

NComputing hereby announces the EOL date for N-Series Firmware 1.1.1 and all releases prior. NComputing will cease support for the affected releases on September 28, 2013.

Table 1 describes the EOL milestones, definitions, and dates for the affected N-Series Firmware releases. Table 2 lists the replacement release for the EOL releases affected by this announcement.

Table 1 End-of-Life Milestones and Dates for N-Series Firmware Releases 1.1.1 and Earlier Releases:

Milestone	Definition	Date
Notice of Status Change – End-of-Life Date	The date the document that announces the end of support a software release is distributed to the general public.	June 28, 2013
End-of-Life Date	The date that NComputing stops providing applicable service and support for the release, and the release becomes obsolete immediately.	September 28, 2013

Table 2 N-Series Firmware Releases Affected by This Announcement:

End-of-Life Release	Replacement Release
N-Series firmware 1.1.1 or earlier releases	N-Series firmware 1.4.1 release or newer

Additional Information

Q: What N-Series firmware release(s) will continue to be supported after the end-of-life date?

A: As of September 28, 2013, NComputing will continue supporting N-Series firmware versions 1.2.0, 1.3.7, 1.4.0, and 1.4.1. For the most updated supported releases, please refer to the Product Lifecycle page.

Q: How can I find out what firmware release I am running?

A: For releases 1.4.0 and newer, this information is listed in the "Version Info" field under the Information tab in the settings UI. For releases 1.3.7 and earlier, it is listed in the "Version Info" field under the General tab.

Q: Where can I download the latest N-Series firmware release?

A: Please visit the Software Download page of the NComputing website.

Q: Where can I find the N-Series firmware upgrade procedure?

A: The procedure is outlined in the Sequential N-Series Firmware Update knowledge base document.

Q: If I am currently using the vSpace Management Center software in conjunction with one of the announced N-Series firmware releases, do I need to upgrade the software as a result of the firmware upgrade?

A: Yes, an upgrade for vSpace Management Center is required. Please refer to the vSpace Management Center release notes on the Software Download page for information regarding the compatible release.

Q: Do I need to upgrade the vSpace Management Center software as a result of the N-Series firmware upgrade due to this announcement?

A: Yes, you would need to upgrade the software. Please refer to the vSpace Management Center release notes on the Software Download page for the compatible release.