Notice of Status Change (NSC) – End-of-Software-Support (EOSW) and End-of-Life (EOL) for the U-Series U170 thin clients

NComputing hereby announces the End-of-Life (EOL) dates for the U-Series U170 thin clients. NComputing will End-of-Life the product and cease all hardware and warranty support on December 30, 2016.

All versions of the vSpace Server or software that provide desktop virtualization for the U-Series U170 thin clients are also affected by this announcement and will follow the same EOL schedule. The affected versions of NComputing software for the U-Series U170 thin clients are:

- vSpace Server 6.4 for Windows Server 2008 R2 and Windows MultiPoint Server 2010
- vSpace Server 5.4 for Window Server 2008, Windows Vista and Windows 7
- vSpace Server 4.8 for Windows Server 2003 SP2 and Windows XP SP3

Table 1 lists the affected product for this EOL announcement together with options for any replacement product(s). Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1:   Products Affected by This Announcement

End-of-Sale Product (Affected Product)	Replacement Product
U-Series U170	L300/L350, MX100

Table 2:   End-of-Life Milestones and Dates for U170

Milestone	Definition	Date
Last Time Buy (LTB) Date	This is the date when the affected products will no longer be available for purchase by NComputing's channel partners.	December 30, 2013
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	December 30, 2016
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software, hardware and firmware components of the affected products become obsolete immediately.	December 30, 2016

December 7, 2016

Additional Information

Q: Can I continue to use the affected products after the EOL date?
A: Yes, all products (software and hardware) that are affected by this notice will continue to operate normally even after the EOL date for that product has passed. However, NComputing will not provide product updates, support or service for that product after the EOL date has passed.