Notice of Status Change (NSC) – Last-Time-Buy (LTB), End-of-Software-Support (EOSW) and End-of-Life (EOL) for the M-Series M300 thin clients

NComputing hereby announces the End-of-Life (EOL) schedule for the M-Series M300 thin clients. NComputing will End-of-Life the product and cease all hardware and warranty support on June 30, 2020.

All versions of the vSpace Server or vSpace Pro 10 software that provide desktop virtualization for the M-Series M300 thin clients are also affected by this announcement and will follow the same EOL schedule. The affected versions of NComputing software for the M-Series M300 thin clients are:

- vSpace Pro 10 for Windows Server 2008 R2 SP1, Windows Server 2012, Windows Server 2012 R2 U1, Windows Server 2016, Windows MultiPoint Server 2011, Windows MultiPoint Server 2012, Windows 7 SP1, Windows 8.1 and Windows 10
- vSpace Server 8.4 for Windows Server 2008 R2 SP1, Windows Server 2012, Windows Server 2012 R2 U1, Windows MultiPoint Server 2011, Windows MultiPoint Server 2012, Windows 7 SP1 and Windows 8.1
- vSpace Server 7 for Windows Server 2008 R2 SP1, Windows Server 2012, Windows Multipoint Server 2011, Windows MultiPoint Server 2012, Windows 7 SP1 and Windows 8
- vSpace Server 3.2 for Ubuntu Linux and MAX Linux

All versions of the device firmware for the M-series M300 thin clients are also affected by this announcement and will follow the same EOL schedule.

Table 1 lists the affected products for this EOL announcement together with options for any replacement products. Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1:   Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Product
M300 with vSpace Pro 10 for Windows	MX100
M300 with vSpace Server 8 for Windows	MX100
M300 with vSpace Server 7 for Windows	MX100
M300 with vSpace Server 3.2 for Linux	MX100

Table 2:   End-of-Life Milestones and Dates for M300

Milestone	Definition	Date
Last Time Buy (LTB) Date	This is the date when the affected products will no longer be available for purchase by NComputing's channel partners.	June 30, 2017
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	June 30, 2018
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software, hardware and firmware components of the affected products become obsolete immediately.	June 30, 2020

Additional Information

Q: Can I continue to use the affected products after the EOL date?

A: Yes, all products (software and hardware) that are affected by this notice will continue to operate normally even after the EOL date for that product has passed. However, NComputing will not provide product updates, support or service for that product after the EOL date has passed.