Notice of Status Change (NSC) – Last-Time-Buy (LTB), End-of-Software-Support (EOSW) and End-of-Life (EOL) for the MX-Series MX100S thin clients

NComputing hereby announces the Last-Time-Buy (LTB), End-of-Software-Support(EOSW) and End-of-Life (EOL) schedule for the MX-Series MX100S thin clients. The corresponding dates are December 31, 2022 (LTB), June 30, 2025 (EOSW) and June 30, 2026 (EOL).

All versions of the **vSpace Server** or **vSpace Pro LTS** & **Enterprise** software that provide desktop virtualization for the MX-Series MX100 thin clients are also affected by this announcement and will follow the same EOSW and EOL schedules.

All versions of the device firmware for the MX-series MX100S thin clients are also affected by this announcement and will follow the same EOSW and EOL schedules.

Table 1 lists the affected products for this LTB, EOSW and EOL announcement together with options for any replacement products. Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1:   Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Product
MX100 with vSpace Pro for Windows	n/a
MX100 with vSpace Pro LTS for Windows	n/a
MX100 with vSpace Pro Enterprise for Windows	RX420(vSpace)

Table 2: End-of-Life Milestones and Dates for MX100S

Milestone	Definition	Date
Last Time Buy (LTB) Date	This is the date when the affected products will no longer be available for purchase by NComputing's channel partners.	December 31, 2022
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	June 30, 2025
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software, hardware and firmware components of the affected products become obsolete immediately.	June 30, 2026

Additional Information

Q: Can I continue to use the affected products after the EOL date?

A: Yes, all products (software and hardware) that are affected by this notice will continue to operate normally even after the EOL date for that product has passed. However, NComputing will not provide product updates, support or service for that product after the EOL date has passed.