



# End-User Training Programs



## eLearning

- Available through NComputing.com
- Interactive
- Comprehensive
- At your own pace

## NComputing Training Programs

*With NComputing's Training Programs you will learn how to easily deploy and manage NComputing solutions in a wide range of environments, from within one small classroom to a large enterprise.*

Our NComputing training approach provides:

- eLearning prerequisite courses
- Classes taught by experienced NComputing Engineers
- "Not for Resale" device to take with you
- Hands-on usage scenarios and troubleshooting
- Opportunity to meet and network with other NComputing partners and customers

## Training Approach

Training is available through a combination of eLearning and instructor-led training classes.

Throughout the year, NComputing delivers a Quarterly Technical Webinar and Technical What's New Email with up-to-date product information (registration and subscription information available at [www.ncomputing.com/support/training](http://www.ncomputing.com/support/training)):

- Software Updates (bug fixes)
- Software Releases (minor/major upgrades)
- Top Technical Support Issues
- End-User Frequently Asked Questions
- Troubleshooting Tips & Tricks
- New/Updated Knowledge Base Articles





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## Training Schedule



### DAY 1: N-SERIES FOR CITRIX HDX

- N-400, N-500, N-500w
- Citrix Receiver / XenDesktop
- N-Series Device Configuration
- Connecting to Citrix Environments
- Troubleshooting

### vSpace<sup>®</sup> MANAGEMENT CENTER

### DAY 2: VSPACE MANAGEMENT CENTER

- Installation / Registration
- Dashboard
- Device Management
- Group Management
- Configuration
- Common Usage Scenarios
- Troubleshooting



### DAY 3: L300 / M300

- Host Setup
- Product Registration
- Client Access License
- Device Setup
- Multimedia Acceleration
- NC Console vs. vSpace Management Center

## Instructor-Led Training

Instructor-Led Training (ILT) is offered on consecutive days at each scheduled location.

**N-series participants** would attend this course:

- *N-series and vSpace Management Center* 2-day course.

**L300 or M300 participants** would attend either of these two courses:

- *vSpace for small deployments* 1-day course. (<150 devices)
- *vSpace for large deployments* 2-day course. (150 to 10,000 devices across multiple vSpace Servers)

## Class Schedule and Locations

For an up-to-date schedule and location of instructor-led classes, please speak to your NComputing Reseller or visit [www.ncomputing.com/support/training](http://www.ncomputing.com/support/training)

Training participants are responsible for their own travel and expenses to the training location.

COURSE	DELIVERY METHOD	DESCRIPTION	SKU	MSRP COST / STUDENT
<b>N-SERIES FOR CITRIX HDX</b>				
N-series and vSpace Management Center	ILT	2-day course for N-series users (Days 1 & 2)	TRG-ILT-N-VMC	\$500.00
<b>VSPACE</b>				
vSpace for small deployments	ILT	1-day course for smaller vSpace deployments (<150 seats) (Day 3)	TRG-ILT-LM	\$250.00
vSpace for large deployments	ILT	2-day course for larger vSpace deployments > 150 devices (Days 2 & 3)	TRG-ILT-LM-VMC	\$500.00