

End-User Training Programs



eLearning

- Available through NComputing.com
- · Interactive
- Comprehensive
- · At your own pace

NComputing Training Programs

With NComputing's Training Programs you will learn how to easily deploy and manage NComputing solutions in a wide range of environments, from within one small classroom to a large enterprise.

Our NComputing training approach provides:

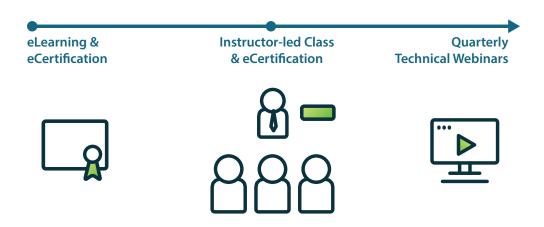
- · eLearning prerequisite courses
- · Classes taught by experienced NComputing Engineers
- · "Not for Resale" device to take with you
- Hands-on usage scenarios and troubleshooting
- Opportunity to meet and network with other NComputing partners and customers

Training Approach

Training is available through a combination of eLearning and instructor-led training classes.

Throughout the year, NComputing delivers a Quarterly Technical Webinar and Technical What's New Email with up-to-date product information (registration and subscription information available at www.ncomputing.com/support/training):

- Software Updates (bug fixes)
- · Software Releases (minor/major upgrades)
- Top Technical Support Issues
- End-User Frequently Asked Questions
- Troubleshooting Tips & Tricks
- New/Updated Knowledge Base Articles





NComputing End-User Training Programs

Training Schedule



DAY 1: **N-SERIES FOR CITRIX HDX**

- N-400, N-500, N-500w
- Citrix Receiver / XenDesktop
- N-Series Device Configuration
- Connecting to Citrix Environments
- Troubleshooting



DAY 2:

VSPACE MANAGEMENT CENTER

- Installation / Registration
- Dashboard
- **Device Management**
- **Group Management**
- Configuration
- Common Usage Scenarios
- Troubleshooting





L300 / M300

- Host Setup
- **Product Registration**
- Client Access License
- **Device Setup**
- Multimedia Acceleration
- NC Console vs. vSpace Management Center

Instructor-Led Training

Instructor-Led Training (ILT) is offered on consecutive days at each scheduled location.

N-series participants would attend this course:

• N-series and vSpace Management Center 2-day course.

L300 or M300 participants would attend either of these two courses:

- vSpace for small deployments 1-day course. (<150 devices)
- vSpace for large deployments 2-day course. (150 to 10,000 devices across multiple vSpace Servers)

Class Schedule and Locations

For an up-to-date schedule and location of instructor-led classes, please speak to your NComputing Reseller or visit www.ncomputing.com/support/training

Training participants are responsible for their own travel and expenses to the training location.

| COURSE | DELIVERY METHOD | DESCRIPTION | SKU | MSRP COST / STUDENT |
|--|--------------------|--|----------------|------------------------|
| N-SERIES FOR CITRIX HDX | | | ' | |
| N-series and vSpace Management Center | ILT | 2-day course for N-series users (Days 1 & 2) | TRG-ILT-N-VMC | \$500.00 |
| vSPACE | | | ' | |
| vSpace for small deployments | ILT | 1-day course for smaller vSpace deployments (<150 seats) (Day 3) | TRG-ILT-LM | \$250.00 |
| vSpace for large deployments | ILT | 2-day course for larger vSpace deployments > 150 devices (Days 2 & 3) | TRG-ILT-LM-VMC | \$500.00 |