Notice of Status Change (NSC) – End-of-Software Support (EOSW) and End-of-Life (EOL) for vSpace Pro Server versions 10.x, 11.0, 11.1 and 11.2 for Windows

NComputing hereby announces the End-of-Software Support (EOSW) and End-of-Life (EOL) of the following versions of vSpace Server for Windows:

- vSpace Pro Server 10.x for Windows
- vSpace Pro 11.0, 11.1 and 11.2 for Windows

Table 1 lists the affected product(s) for this EOSW and EOL announcement together with options for any replacement product(s).

Table 1: Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Products
vSpace Pro Server 10.x for Windows	vSpace Pro Server 11.3 LTS, or vSpace Pro Enterprise Edition
vSpace Pro Sever 11.0, 11.1 and 11.2 for Windows	vSpace Pro Server 11.3 LTS, or vSpace Pro Enterprise Edition

The replacement product, vSpace Pro Server 11.3 LTS and vSpace Pro Enterprise Edition, provides equal or better functionality compared to vSpace Pro Server 10.x, 11.0, 11.1 and 11.2, with broader thin clients and Windows operating system support.

Table 2 outlines the thin clients and Windows operating system supported by vSpace Pro Server 11.3 LTS and vSpace Pro Enterprise Edition:

Table 2: Replacement Product: vSpace Pro Server 11.3 LTS and vSpace Pro Enterprise Edition – Windows OS and Client compatibility list

Supported Windows operating system	Supported software clients and thin clients
Windows Server 2008 R2 SP1	L250, L300, L350 thin clients
Windows Server 2012	M300 thin client
Windows Server 2012 R2 U1	MX100S, MX100D thin clients
Windows Server 2016	RX300 thin client
MultiPoint Services Role – Windows Server 2016	vSpace Pro Software Client for Windows
Windows Server 2019 (supported in vSpace Pro Enterprise Edition)	vSpace Pro Software Client for Chromebook
Windows MultiPoint Server 2011	
Windows MultiPoint Server 2012	
Windows 7 SP1 (64-bit)*	
Windows 8.1 (64-bit)*	
Windows 10 (64-bit)*	

* Microsoft Windows Server and appropriate client access licenses are required for multiuser environments using NComputing products. Desktop operating systems such as Microsoft Windows 7, Windows 8 and Windows 10 are appropriate for single user applications such as 1:1 VDI, display systems, and remote access. Home versions are not supported.

Table 3 describes the EOSW and EOL milestones, definition, and dates for the affected vSpace Server versions

Table 3: EOSW and EOL Milestones for vSpace Pro Server 10.x, vSpace Pro Server 11.0, 11.1 and 11.2

Milestone	Definition	Date
End of Software Support (EOSW) Date for vSpace Pro Server 10.x, 11.0, 11.1 and 11.2	This is the date when NComputing ceases all support for the affected vSpace Pro Server versions. vSpace Pro Server 10.x vSpace Pro Server 11.0, 11.1 and 11.2	 July 1, 2019 July 1, 2019
End-of Life (EOL) Date for vSpace Pro Server 10.x, 11.0, 11.1 and 11.2	This is the End-of-Life date for the affected vSpace Pro Server versions. This is the date when NComputing will no longer allow any new vSpace Pro Server registration for these affected versions. **Existing registered vSpace Pro Server 10.x, vSpace Pro Server 11.0, 11.1 and 11.2 will not be impacted and continue to operate normally even after the EOL date.** **Any new registration attempts for vSpace Pro Server 10.x, 11.0, 11.1 and 11.2 after EOL date will not be accepted.**	July 1, 2019

Additional Information

Q: Can I continue to use the affected products after the EOL date?

A: Existing registered for vSpace Pro 10.x, vSpace Pro 11.0, 11.1 and 11.2 will have no impact and continue to operate normally even after the EOL date. Any new registration for vSpace Pro 10.x, vSpace Pro 11.0, 11.1 and 11.2 after EOL date will <u>not</u> be accepted and be denied.