Notice of Status Change (NSC) – End-of-Software-Support (EOSW) and End-of-Life (EOL) for the vSpace Pro Client for Chrome

NComputing hereby announces the End-of-Software-Support (EOSW) and End-of-Life (EOL) schedule for the vSpace Pro Client for Chrome. The corresponding dates are March 31, 2024 (EOSW) and June 30, 2024 (EOL).

All versions of the vSpace Pro Client for Chrome are also affected by this announcement and will follow the same EOSW and EOL schedules.

Table 1 lists the affected products for this EOSW and EOL announcement together with options for any replacement products. Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1:   Products Affected by This Announcement

End-of-Sale Products (Affected Products)	Replacement Product
vSpace Pro Client for Chrome	vSpace Pro Client for Windows, LEAF OS software endpoint solution (for Intel/AMD based x86-64 CPUs)

Table 2:   End-of-Life Milestones and Dates for vSpace Pro Client for Chrome

Milestone	Definition	Date
End of NComputing Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected software and/or firmware product.	March 31, 2024
End-of Life (EOL) Date	This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, and supporting the affected product. For any unaddressed issues, an upgrade path or migration to the latest version or product replacement is recommended. On this date all software and firmware components of the affected products become obsolete immediately.	June 30, 2024

December 10, 2023

Additional Information

Q: Can I continue to use the affected products after the EOL date?

A: Yes, all products (software and hardware) that are affected by this notice will continue to operate normally even after the EOL date for that product has passed. However, NComputing will not provide product updates, support or service for that product after the EOL date has passed.